

BEHAVIOR SUPPORT STAFF					
REPORTS TO (title)	Education & Disabilities Specialist				
DEPARTMENT	Child and Family Development Programs				
PROGRAM ASSIGNED	Head Start				
LOCATION	Center Locations				
SUPERVISORY	No				
FTE STATUS	100% (aprox. 9.5 - 11 months a year)				
FLSA STATUS	Non-Exempt				
SCHEDULE	M-F, 08:00am-4:30pm				
SALARY RANGE	\$29.17 - 45.25/hour				

Approved by Policy Council:

PRIMARY PURPOSE

Responsible for supporting and assisting in the planning and implementation of targeted evidence-based Pyramid Model interventions and plans for children who have been identified through program procedures and verified by Education & Disabilities Specialist to require a higher level of support. Provide coordinated services in the classroom to increase social-emotional skills, life skills and learning. Provide positive behavioral interventions, behavioral support and instructional assistance to children. Support of individual behavior plans and IFSP's. Assist classroom team in reinforcing positive behaviors.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Observe and provide feedback in a supportive, instructive and diplomatic way to managers, specialists, coach, and teachers as needed using a social-emotional focused tool provided by the program. Use trauma-informed and Pyramid Model practices at all times.
- 2. Interact with children in a positive, nurturing and empathetic manner at all times.
- 3. Participate in active supervision throughout the site, in coordination with all staff.
- 4. Model universal developmentally appropriate classroom practices that foster attachment, build self-regulation skills and otherwise promote healthy cognitive and social-emotional development.
- 5. Assists and models targeted Tier II and Tier III developmentally appropriate social-emotional skills lessons within the classroom setting.
- 6. Assist children with performing and developing appropriate social-emotional, behavioral and self-help skills.
- 7. Advise classroom teacher in applying behavior management principles toward classroom organization, physical environmental factors, and general classroom management if needed.
- 8. Support development and implementation of behavior support plans with fidelity in cooperation with the direct service team to increase appropriate behaviors and



Behavior Support Staff

decrease inappropriate behaviors of individual children.

- 9. Provide temporary intervention with individual or small groups of children when necessary to diminish behaviors that are challenging.
- 10. Will work in the role of substitute based on program need to support staff, children and families to keep classrooms open and providing services.
- 11. Creatively and collaboratively problem solve in daily work with coworkers and families. Function effectively as a member of a multidisciplinary team.
- 12. Review behavioral and/or instructional teaching practices carried out by classroom staff for relevancy and assists with revisions when requested.
- 13. Assist with the selection of the most appropriate data collection system for tracking behaviors, teaching strategies and criteria for successful attainment of positive behavior outcomes, if needed.
- 14. Complete documentation within specified timelines. Ensuring a professional quality and supportive tasks including those to preserve the history of interventions; utilize Positive Behavior Support Systems, collect and track data on child behavior, record anecdotal notes on child progress, maintain records, logs and files as assigned.
- 15. Attend and participate in assigned meetings, including IFSP meetings and inservice trainings.
- 16. Maintain good working relationships with community agencies and individuals.
- 17. Work in a cooperative manner with all staff and program committees to ensure a team approach to the delivery of services to the families and children in Head Start.
- 18. Must maintain a working knowledge and implement program plans, policies and Head Start Performance Standards.
- 19. Fulfill requirements as a Mandatory reporter.
- 20. Other duties assigned.

OTHER DUTIES AND RESPONSIBILITIES

- 1. Be a respectful, cooperative, and reliable team member, consistently treating coworkers, families, and community partners with respect and dignity.
- 2. Contribute to the operation of the program by attending and participating in program staff meetings; and sharing information gained through attendance at required trainings, workshops, and consultations.
- 3. Support in the evaluation and planning of program goals and plans.
- 4. Maintain professional and collaborative relationships by supporting and implementing position related duties of program contracts, MOU's and interagency agreements.
- 5. Maintain professionalism in dress and manner: Arrive to work on time, ready to



work and participate. Meet program timeframes, checking email daily as well as site specific communication systems.

Code of Conduct:

Perform all work in compliance with program plans, policies Performance Standards, and CAT Codes of Conduct.

Confidentiality:

Respect and maintain program and client confidentiality policies regarding enrolled children and families, personnel issues, and other program operations as appropriate. Continuously ensure strict confidentiality of all sensitive information encountered while performing the duties of the position.

Training:

In consultation with supervisor, develop professional work goals and development plan, participating in training as requested.

JOB/BEHAVIORAL COMPETENCIES

- 1. Experience and education in children's learning styles.
- 2. Evidence of organizational skills with attention to detail.
- 3. Must have a current Red Cross/AHA pediatric and adult First Aid/ CPR cards.
- 4. Must have dependable transportation and/or valid driver's license and auto insurance.
- 5. Evidence of ability to work in a cooperative team manner, coordinate directly with members of management, able to follow directions and program rules and policies
- 6. Must be on the Central Background Registry, pass a pre-employment drug screening and have completed a TB screen.
- 7. Must be willing and available to work flexible hours, occasional evenings or weekends; also, to include the ability to attend meetings and trainings that may require out-of-town travel and overnight stays.
- 8. Must have advanced working knowledge and skills with computers including Microsoft Office, Adobe, Google Drive, etc.
- 9. Ability to work with families from a diverse population.
- 10. Ability to de-escalate situations effectively, and to problem solve efficiently and bring issues to resolution.
- 11. Ability to return to task quickly despite constant interruptions.
- 12. Ability to communicate effectively with children and adults in both verbal and written format.
- 13. Make decisions independently in accordance with established policies, and use initiative and judgment in carrying out tasks and responsibilities. Utilize problem



identification and resolution techniques. Establish and maintain records, reports and statistical data. Maintain confidentiality. Remain calm and use good judgement during confrontational or high-pressure situations. Courteously meet and interact effectively with coworkers, children and families as well as the public.

14. Effective organizational and record keeping, use of computers and a variety of software applications. Understanding effective mentoring and modeling strategies.

MINIMUM QUALIFICATIONS AND EXPERIENCE Minimum:

- Bachelor of Arts or Science degree in psychology, social work science, degree in Human Services, Child Development or related field, with experience working with at-risk children and families preferred OR a satisfactory equivalent combination, experience and training.
- 2. Baccalaureate degree in Human Services, Child Development or related field.
- 3. At time of interview/appointment, must be enrolled in the Criminal History Registry.
- 4. Considerable knowledge of child development, educational social emotional curriculum and development of child behavior plans. Effective communication techniques with children and adults. Interventions to support the behavioral, social skill and executive functioning of children birth to age 5.

Preferred:

Bilingual skills preferred.

PHYSICAL DEMAND

Х	Lifting	Pulling	Х	Reaching		Manipulating
	Carrying	Pushing		Shoveling	Х	Keying/typing
Х	Other (Sitting for periods)					•

Amount of	% of Time Effort is Applied					
Effort Applied	Less than 15%	15% to 40%	40% to 70%	More than 70%		
Less than 1lb.		Х				
Between 1 & 5 lbs.		Х				
Between 5 & 25 lbs.	Х					
Between 25 & 60 lbs.	Х					
More than 60 lbs.	Х					



Behavior Support Staff

Х	Sitting	Х	Standing	Walking
Х	Stooping		Bending	Confined
Х	Other (Kneeling)			

MENTAL OR VISUAL DEMAND

Occasional mental and/or visual attention; the operation/task performed is either close to being automatic or the duties require attention only at long intervals.

Frequent mental and/or visual attention; the flow of work is either intermittent or the process involves intermittent checking or interacting with others.

Continuous mental and/or visual attention; the work is either repetitive or diversified requiring constant alertness to monitor and respond to various situations.

Concentrated mental and/or visual attention; the work involves performing complex tasks to very close accuracy and quality specifications; or a high degree of hand and eye coordination for sustained periods.

X Intense and/or exacting mental and/or visual attention; the work involves visualizing, planning, laying out, or otherwise performing very involved and complex work.

WORKING CONDITIONS

	Dust Fumes Other (specify)	Dirt X Noise		Heat Vibration	X	Cold Water			
				mfortable working		ns; any disag	reeable		
Х	X Work is typically performed under reasonably good working conditions; while exposure to any or all of the above elements may occur, such exposure is generally not present to the extent of being disagreeable.								
				disagreeable wo least one presen					
				agreeable workin eral being presen					
				mely disagreeabl		g conditions; e	exposure to		

ATTENDANCE

• Typical schedule is Monday-Friday



 Hours are generally 8:00 AM – 4:30 PM with occasional need for weekend or off-hours support for events, trainings, etc.

SAFETY

Compliance with regular safety guidelines is acceptable.

FLSA STATUS

Non-Exempt

CERTIFICATES/LICENSES

- Food Handler's
- Driver license
- First Aid & CPR Adult/Children

EEO CLASSIFICATION - This section should be completed by the Human Resources Department. It classifies positions for specific state and federal reporting requirements.

Executive/Senior Level Managers (1.1)
Sales (4)
Laborer (8)

First/Mid-Level Managers (1.2) Administrative Support Workers (5) Service Worker (9)

Professional (2) Craft Worker (6)

Technician (3) Operative (7)

SIGNATURES & DATES - The following signatures are required to confirm the accuracy and
completeness of the Job Description; that essential functions are aligned with organization
goals and objectives; to validate that it is clear, concise and supports compliance with legal
considerations; and employee understanding of the job requirements.

NOTE: Because jobs change, management reserves the right to add to or change the duties of the position at any time.

I have read this job description. I understand my responsibilities and will fulfill them to the best of my ability.

Immediate Supervisor	Date:	Next Level of Management	Date:
Human Resources	Date:	Employee	Date:

Revision Tracker	
12/2/2024 – New version created	